

Assessment processes, dimensions and standards

	Standard 1. Review and improvement of the IQAS	Standard 2. Design revision and improvement of training programmes	Standard 3. Support systems for learning and orientation to students	Standard 4. Teaching staff	Standard 5. Material resources and services	Standard 6. Public information
STRATEGIC PROCESSES						
PE01_Apply the UOC educational model				\mathbf{Y}	lacksquare	
PE02_Plan the strategy	Y	$\overline{\mathbf{Y}}$	$\overline{\mathbf{Y}}$	$\overline{\mathbf{Y}}$	Y	
PE03_Revise and improve the Internal Quality Assurance System	Y					
PE04_Define the academic staff policy				\mathbf{Y}		
PE05_Define the Internal Quality Assurance System's indicators	Y					
PE06_Manage institutional communication						~
OPERATIONAL PROCESSES						
PO01_Define the course offering		Y				
PO02_Design official programmes		•				
PO04_Design and manage the tutoring guide		$\overline{\mathbf{Y}}$	$\overline{\mathbf{V}}$	$\overline{\mathbf{Y}}$		
PO05_Design the teaching activity		Y		$\overline{\mathbf{Y}}$	\Sigma	\
PO06_Manage admission and enrolment			~			
PO07_Roll out, revise and improve the programmes		V				
PO08_Manage faculty recruitment				$\overline{\mathbf{Y}}$		
PO09_Train the faculty				$\overline{\mathbf{Y}}$		
PO10_Assess and acknowledge the faculty				~		
PO11_Manage affiliated teaching staff recruitment				$\overline{\mathbf{Y}}$		
PO12_Train the affiliated teaching staff				$\overline{\mathbf{Y}}$		
PO13_Assess and acknowledge the affiliated teaching staff				$\overline{\mathbf{Y}}$		
PO14_Accredit and evaluate the degrees		Y				
PO15_Manage the graduates' career guidance			$\overline{\mathbf{Y}}$			
PO16_Submit, defend and assess the doctoral thesis		Y				
SUPPORT PROCESSES						
PS01_Manage the external internships			lacksquare			
PS02_Manage the final projects			\mathbf{Z}			
PS03_Manage the students' mobility			$\overline{\mathbf{Y}}$			
PS04_Manage queries, appeals and complaints			$\overline{\mathbf{V}}$			
PS05_Establish the academic regulatory framework		Y				
PS06_Manage the library service			$\overline{\mathbf{V}}$			
PS07_Manage the learning resources and environments			~	$\overline{\mathbf{Y}}$		
PS08_Define and control the IQAS's documentation	Y					
PS09_Manage the UOC staff teams				Y		
PS10_Ascertain the stakeholders' perception		$\overline{\mathbf{Y}}$				Y
PS11_Manage the information specifically targeting the students						Y
PS12_Design and implement agreements and addenda		$\overline{\mathbf{Y}}$				
PS13_Manage the phasing out of degrees***		$\overline{\mathbf{Y}}$				
PS14_Manage the technology					\mathbf{V}	
PS15_Manage the teaching activity						