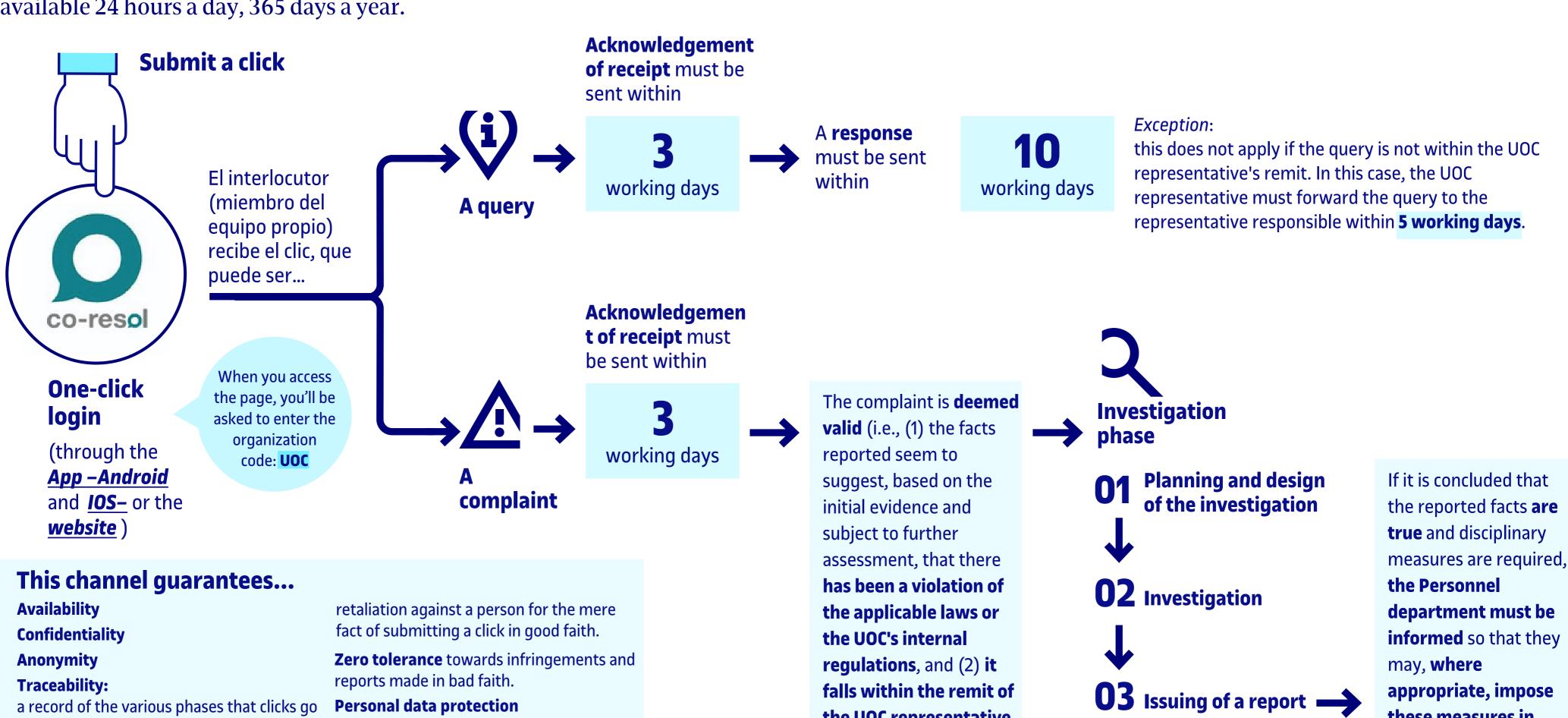
How queries and complaints are handled at the UOC

The UOC has a channel for queries and complaints that lets anyone confidentially and, if they wish, anonymously report anything that they are aware of where a member of the university's staff may have infringed the applicable laws and regulations. These are the steps to use the CO-RESOL platform, which is available 24 hours a day, 365 days a year.



the UOC representative

who received the click.)



through is kept.

No retaliation:

a record of the various phases that clicks go

the UOC will take action against any possible of the person reported

Personal data protection

Protection of the person making the

complainant in good faith and the rights

these measures in

accordance with the

current regulations.